

TIER 1

FINAL REPORT COVER SHEET

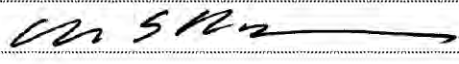
Legal name of organization Resurrection Lutheran Church
 Project title Mobile Food Pantry Grant number: 15710

NARRATIVE

In the space below, please include a few paragraphs to tell us how your project went. Did you expend the grant funds as proposed? What worked, what were the challenges and how did the grant impact your organization? You may attach additional pages and may include photos of your project as well (photos are not required).

See attached pages.

By signing this document, the grantee certifies that the conditions of this grant have been met as stated in the grant agreement. Please provide a signature from one official who is authorized to sign on behalf of the organization.

By Bradley Perkins, Programs & Warming Shelter Manager/Producer Juneau Live! Date December 31, 2021
 Printed name Bradley Perkins Title Programs Manager
 Signature  Date December 31, 2021
 Phone (808) 782-5795 Email address producer@juneaulive.org

*Please complete and return this report by the date indicated in the grant agreement.
 Email to grants@rasmuson.org. Retain a copy for your records.*

FOR RASMUSON USE ONLY

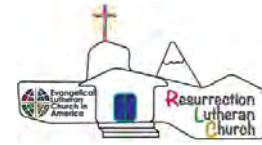
Rasmuson Program ☐ Approved ☐ Not Approved

Staff Name _____

Signature _____ Date _____



RLC Food Pantry Rasmuson Mobile Food Pantry Grant Final Report



Resurrection Lutheran Church (RLC), located in downtown Juneau, operates the largest food pantry in SE Alaska feeding 150 to 200 individuals and families over 1,000 lbs. of food each week on Mondays from noon to 4:30. While many churches closed during the COVID-19 pandemic, RLC actually stepped up its operations. RLC expanded the RLC Food Pantry to meet the increased need, expanded space and resource usage to address COVID-19 Pandemic safety. The RLC Food Pantry team reconfigured its operations using more of the church's facilities, new technology and other innovations, to allow its patrons to maintain social distancing and to continue make their own food selections (instead of being given pre-boxed/bagged food).

This involved creation of an additional patron service area in the church for greeting, ticketing and beverage/lunch distribution (and contact) by the Pastor. The RLC Food Pantry was relocated from its Downstairs Hall upstairs to the church's Gathering Area outside its Sanctuary (not an ideal location - although most church members have been attending by Juneau Live! streaming worship services). In order to operate the RLC Safe Space for Schooling program the church received a CARES grant to renovate the downstairs of the church (once the Catholic Community Service Daycare 10+ years earlier). The renovated Downstairs Hall and large classroom can serve the community (and church) far beyond being dedicated to permanently setup as the RLC Food Pantry, including conference/meeting space, rehearsal space, Juneau Live! production green room, etc.



In the space below, please include a few paragraphs to tell us how your project went.

At the time of the grant application, the conversion of the 100' stationary food pantry serving line to a mobile operation before its next relocation from the upstairs Gathering Area back downstairs seemed ideal. And since the conversion, the food pantry is regularly collapsed (about 30 minutes for one person) back to a small area in the corner of the Gathering Area allowing it to regularly used for:

- fellowship after church services;
- rehearsal space for organizations (such as Juneau String Ensembles, Juneau Jazz & Classics);
- meeting space for church groups (church counsel, Bible study, committees) and organizations (Scouts, self-help groups);
- lobby and green room/craft service for Juneau Live! Studio broadcasts (Juneau Jazz & Classics, Theatre Alaska, and Juneau Live! Studio's second broadcast season with 12 weekly/bi-weekly shows in production).





The potential return of the RLC Food Pantry to the Downstairs Hall this Fall, was forestalled when St. Vincent de Paul (SVdP) abruptly notified (three weeks prior to the shelter's opening date of November 15th) the City and Burrough of Juneau (CBJ) that it would not complete the last two years of the Cold Weather Emergency Shelter (CWES) contract. (Side note – this CBJ CWES contract was procured by RLC's program when he was general manager of SVdP, for which he also applied for, and received, a Rasmuson Tier-1 grant for a van for the CBJ CWES contract.)

While RLC (and its very limited staff and volunteers) were already over-taxed with the RLC Food Pantry, Juneau Live! Studio and other community outreach programs, RLC's church counsel came to realize it had the only facility (Downstairs Hall with commercial kitchen) and expertise (two of the three individuals in Juneau who had run the CWES, and who each had 25+ (Pastor Karen Perkins) and 20+ (Bradley Perkins) years of experience in street ministry, working homeless individuals and shelter management. While not desiring to be in the shelter business, RLC felt it was its Christian obligation to assume the CWES contract. This Mobile Food Pantry Grant ended up facilitating the church's ability assume the CWES contract (being operated as the RLC Warming Shelter):



- the duplication of certain food pantry services (which could not easily be made mobile) allowed these services to be available to both the RLC Food Pantry and RLC Warming Shelter;
- while SVdP was already setup to operate the CWES, RLC would not have all the needed equipment or the time to acquire it were it not for the Mobile Food Pantry Grant; and

- in certain cases, equipment that was to be purchased using funds from the Mobile Food Pantry Grant was donated for use by RLC Warming Shelter (and RLC Food Pantry).



Did you expend the grant funds as proposed?

Proposed Project Budget

Item Description	Cost
30 table-height, heavy-duty, industrial rolling shelving units (\$75/unit)	\$2,250.00
Small mobile freezer for servings patrons	600.00
Small mobile refrigerator for servings patrons	550.00
Commercial Bunn automatic Airpot coffee brewer and two Bunn Airpots	600.00
Food service warming equipment	<u>1,000.00</u>
Total	\$5,000.00



The grant funded the purchase of 30 table-height, heavy-duty, industrial rolling shelving units (that can be folded when not needed) for storing, moving (can ride in church's elevator when loaded) and distributing food (including heavy can goods). Additionally, a five other larger, rolling shelving units were purchased, allowing the food pantry to vacate two storage rooms (reallocated to Scouts, RLC Quilters and Juneau Live! Studio). A rolling cardboard recycling bin was purchased to replaced a dedicated cardboard recycling room.



The purchase of a small mobile freezer and refrigerator for storing, moving and distributing food from the larger stationary units used by the pantry became unnecessary. It turn out that an existing small, stationary, chest freezer was designed accept standard wheels and was converted to mobile use. SVdP donated a 4' refrigerated rolling deli counter (that the RLC Programs Manager had received as a donation when general manager of SVdP), that more than serves the function of the proposed mobile refrigerator.





The grant funded the purchase of food service equipment, such as coffee service and food warming units. The coffee service needs to be plumbed into a water source, so the grant duplicated the commercial coffee service (already installed in the upstairs kitchen) in the downstairs commercial kitchen. While the grant was to purchase mobile food warming equipment for the food pantry lunch service, a major restaurant concession operator donated a used, mobile steam table (\$11,000 new) for use by the RLC Warming Shelter and food pantry.



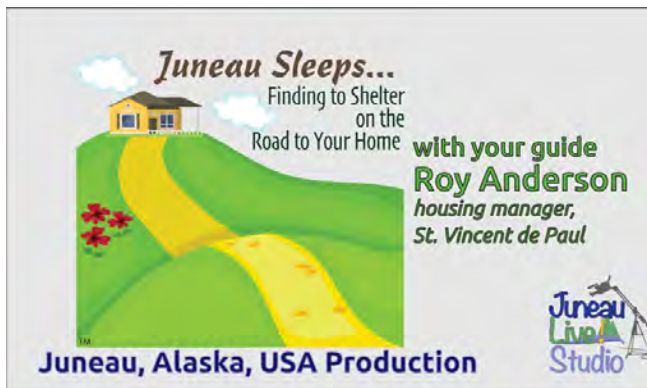
Grant funds were also used for food storage containers, Lucite barriers around coffee and food serving areas in the food pantry, and display racks for non-food items received from the SE Alaska Food Bank (creating a mini-sundries shop for food pantry patrons).



Lastly, monitors and Apple TVs (allowing a live NDI feed from the Juneau Live! Studio) were purchased and installed in both RLC Food Pantry preferred locations to show information relevant to patrons of the RLC Food Pantry and RLC Warming Shelter. This includes episodes of two of Juneau Live! Studio's regular shows:



Juneau Eats! gives Juneau residents direct to access to food assistance resources, including food pantries and food assistance programs. Additionally, it provides information and instruction on how to prepare such foods using tools available to those with limited resources, including those who are currently houseless. Nutritional education and safe food handling would also be part of the show's focus. The show provides non-profit food providers, commercial food donators, food assistance agencies and other support organizations direct access to Juneau residents in need of food assistance.



Juneau Sleeps... gives Juneau residents direct to access to housing resources, including emergency shelters, long-term housing, and housing assistance programs. It also provide housing providers, housing assistance agencies and other support organizations direct access to Juneau residents in need of housing assistance. Hosted by members of the Juneau housing support community, each 30 to 45-minute episode would open with footage of housing opportunity featured in that episode. The host is joined on a typical talk show set by guests from a housing provider or housing assistance agency who would explain how to access their service. Additionally, each episode will have a webpage on juneaulive.org with links.

What worked, what were the challenges and how did the grant impact your organization?

The grant allowed the retooling of the RLC Food Pantry from a stationary operation withing the church's facility to a mobile operation:

- increasing facility usage (by being able to store (outside kitchen, or other storage areas) the RLC Food Pantry when not in operation, and set it up in either the upstairs Gathering Area - current location));
- maximizing limited staff and volunteer time and efforts in setting up, taking down, storing, and relocating the RLC Food Pantry; and
- allowing possibility of operating RLC Food Pantry offsite in the case of community emergency or events (such as annual Project Homeless Connect, after pandemic).

The grant provided all expected benefits (reclaiming use of the Gathering Area and potential to move the pantry to other areas in the facility) and unexpected benefits (ability to accept the CBJ CWES contract on short notice).

RLC thanks and blesses the Rasmuson Foundation for their assistance.

Guest Service Guidelines



Guests in our food pantry are:
our patrons
our patrons' families and caregivers
our donors and volunteers

How we treat our Guests:

Have common courtesy. Seriously.

Be courteous and respectful to **Guests** of all stature and ages.

Go above and beyond to exceed **Guests'** expectations.

Provide immediate service recovery. **Guests** satisfaction is a top priority.

Make it worth our **Guests'** time to be here.

Seek out **Guest** contact. Be happy – make eye contact and smile!

Greet and welcome every **Guest**. Spread the spirit of hospitality. It's contagious!

Project a positive image and energy. Exhibit appropriate body language.

Thank every **Guest**.

Lift up **Guests** in prayer or contemplation.

Develop and nurture our public image and community relationships.

